



Terms & Conditions

Equipment Requirements: Air source heat pumps must be listed on the air source heat pump qualified product list. MassSave.com/HPQPL Integrated controls must be listed on the integrated control qualified product list. MassSave.com/ICQPL

Application Form: This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

Time Limit: Qualifying units for equipment rebate must be purchased and installed between January 1, 2022 and December 31, 2022. Applications must be postmarked within 60 days of installation and by February 28, 2023.

Payments: From the time the application is processed and approved, please allow 6-8 weeks for payment. Payment processing will take longer if information or documentation is missing from the application. For customers that wish to designate their rebate payment directly to their contractor, contractors must first register with and be approved by Mass Save. If contractors are not registered and approved, or if the payee information is different from the account holder information, additional time will be needed for payee verification.

Geographic Requirements: Offers valid only for residential customers in Massachusetts where Berkshire Gas, Cape Light Compact, Eversource, Liberty, National Grid, or Unitil is the Program Sponsor.

Rebate Limitations: This rebate is only available to existing account holders and is not applicable to new construction projects. This rebate is only available to residences that are occupied full time during the winter heating season. This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This limitation does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice.

Proof of Purchase: A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment make, condenser and indoor unit model numbers, size in tons, installation date and address, total install cost, and proof of payment.

Approval and Verification: The participating Sponsor reserves the right to conduct field inspections to verify installations prior to payment.

Tax Liability: Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

Endorsement: Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

Limitation of Liability: Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

Liability & Release: As part of the consideration for participating in the program, Customer hereby releases and shall indemnify, hold harmless and defend the program Sponsors, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

Warranties: SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Electric Benefits: Other than the energy cost savings realized by customer, the Sponsor is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.



2022

Residential air source heat pump rebate form



Up to \$10,000 per home

2022 residential air source heat pump rebate form

To receive your rebate faster, submit online at MassSave.com/Savings

Required documents

- Completed and signed rebate form
- Copy of your invoice within 60 days of installation from a licensed contractor attached, including:
 - Contractor Name and Address
 - Outdoor and Indoor Equipment Model Numbers
 - Integrated Control Model Number(s)
 - Installation Date
 - Installation Address
 - Total Itemized Install Cost
 - Proof of Payment
- Completed and signed Whole-home verification form, if pursuing whole-home rebate
- Copy of your Mass Save certificate of completion for weatherization measures attached, if pursuing whole-home rebate

WE ARE MASS SAVE®:



EVERSOURCE



nationalgrid



WE ARE MASS SAVE®:



EVERSOURCE



nationalgrid



CUSTOMER INFORMATION

Residential Electric/Gas Utility or Energy Efficiency Provider

Berkshire Gas
 Cape Light Compact
 Eversource
 Liberty
 National Grid
 Unitil

Electric Account Number:

Natural Gas Account Number:

Is this property occupied by an owner or a renter?

Owner
 Renter

Assessment Site ID:*

Account Holder Name:

Phone Number:

Email Address:

Installation Address:

City:

State:

ZIP:

Housing Type:

Single-Family (1-unit, detached)
 2-4 unit complex
 5+ unit complex

Customers in 5+ unit complexes, including 1-4 unit buildings that are part of larger complexes, are not eligible for whole-home rebates.

**Whole-home rebate requires completion of weatherization recommendations made during a Home Energy Assessment. Assessment site ID provided during visit.*

INSTALLER INFORMATION

Company Name:

Contact Person:

Phone Number:

Email Address:

Mailing Address:

City:

State:

ZIP:

Payee for Rebate if Different From Customer

Installer
 Other

PAYEE FOR REBATE (IF OTHER SELECTED ABOVE)

Payee Name:

Phone Number:

Email Address:

Mailing Address:

City:

State:

ZIP:

If rebate is being assigned to someone other than the account holder, please see terms and conditions.

REBATES AVAILABLE

Equipment Type	Rebate Type	Efficiency Requirements	Additional Requirements	Rebate Amount
Air Source Heat Pumps	Whole-Home	Refer to MassSave.com/HPQPL	Heat pumps must be used as the sole source of heating during heating season. Whole-home verification form must be completed and signed. Weatherization recommendations made during a Home Energy Assessment must be complete prior to installation.*	\$10,000 per home
	Partial-Home		Heat pumps must be used to supplement the pre-existing heating system during heating season. If pre-existing system is oil, propane or natural gas, integrated controls must be installed.	\$1,250 per ton, up to \$10,000 per home

**Heat pumps installed for whole-home heating and cooling that do not meet the weatherization requirement may be eligible for partial-home rebate amounts. Customers in 5+ unit complexes, including 1-4 unit buildings that are part of larger complexes, are not eligible for whole-home rebates.*

EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)

Pre-Existing Heating Type: Oil Propane Electric Resistance Natural Gas

Fully replacing pre-existing heating system? (must provide Whole-home verification form to qualify for whole-home rebate) Yes No

Integrated Control Model #:

Switchover Temperature (°F):

Install Date	AHRI Certified Reference #	AHRI Cooling Capacity BTUs	# of Tons (1 ton = 12,000 BTUs)

CUSTOMER ACCEPTANCE OF TERMS

I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the terms and conditions on this form. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for nonpayment or return of any rebates, suspension or termination from future Mass Save programs and may be subject to referral to applicable government agencies for further appropriate action.

→ Customer Signature:

Date:

2022 residential air source heat pump rebates

Save with rebates on air source heat pumps purchased and installed between January 1, 2022 and December 31, 2022.

Offer only for heat pumps replacing or supplementing existing oil, propane, electric resistance or natural gas. Rebate not to exceed purchase price. Limit one (1) whole-home rebate per home, maximum of \$10,000.

To view the complete Heat Pump Qualified Products List, please visit [MassSave.com/HPQPL](https://masssave.com/HPQPL)

To view the complete Integrated Controls Qualified Products List, please visit [MassSave.com/ICQPL](https://masssave.com/ICQPL)

How It Works

- 1. Prepare your home:*** Taking steps to air seal and insulate your home will ensure that it is ready for your new heat pump system and will help reduce overall energy consumption. Learn more at [MassSave.com/EfficiencyFirst](https://masssave.com/EfficiencyFirst)
- 2. Work with a Mass Save® heat pump installer:** Each home and customer situation is unique. The Sponsors of Mass Save urge you to work closely with a qualified contractor who can design and install a heat pump system that will meet your home's heating and cooling needs. Find a qualified installer at [MassSave.com/FindAHeatPumpInstaller](https://masssave.com/FindAHeatPumpInstaller)
- 3. Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://masssave.com/HEATLoan)
- 4. Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation.

Online:

[MassSave.com/Savings](https://masssave.com/Savings)

Mail:

Mass Save Residential Heating & Cooling Program,
P.O. Box 2528
Manchester, CT 06045

***Completion of weatherization recommendations made during a Home Energy Assessment is required for whole-home rebates. Schedule an assessment at [MassSave.com/HEA](https://masssave.com/HEA)**

Please allow 6–8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call 800-232-0672 or email ask@efi.org

FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM/REBATES](https://masssave.com/REBATES) OR CALL 800-232-0672.